

COVID-19 CANCELLATION & HYGIENE CONCEPT

As a basic rule for arrivals and departures for holidays, hotel and restaurant visits, the rule has applied since 19 April 2021: tested, vaccinated or recovered and healthy!

CANCELLATION:

If you want to change your plans before departure, you can cancel your direct booking free of charge 24 hours before departure - without deduction or other ifs and buts. You decide whether we transfer back the deposit, send a voucher or simply find a new date for your holiday. If something is still unclear, please call us on 0043 5583 22230. There is always a solution. You can look forward to a carefree, wonderfully private holiday with all the bells and whistles!

HYGIENE CONCEPT:

Our greatest concern is to offer you the best possible service and at the same time protect your health and that of our staff. In order to achieve this, we have developed a hygiene concept in accordance with our high quality standards and the official regulations, so that you can enjoy your stay with us in the usual relaxed atmosphere. We would like to present an excerpt of our COVID-19 measures.

EMPLOYEES:

- All our employees wear mouth and nose masks in public areas.
- In addition, we and the team members are obliged to disinfect or thoroughly wash our hands at regular intervals.
- Furthermore, we and our employees undergo the weekly antigen test at Sport Park Lech. This test is also available to our guests. As well as with our general practitioners Dr. Muxel and Dr. Beiser.

PUBLIC AREA LIKE TERRACE & WELLNESS AREA:

- Disinfection stations are located at all entries.
- Cleaning and disinfection of door handles, handrails and lift buttons will be done several times a day, including the public sanitary facilities.
- Spacing in the rest areas of the "Formarium" of loungers. Extended opening hours to avoid crowding. Respect and enjoy with common sense: experience the sauna with your holiday partner. Please sign the booking list in front of the sauna.
- Please disinfect your lounge before use with the cleaning products provided.

- Your temperature will be taken before each treatment in the "Formarin Feel Wellness". Mouth and nose mask will be worn during the treatment and disinfecting your hands before and after the treatment is simply part of the process.
- We ask you to disinfect the equipment in the fitness room before and after use with the products provided.
- Public sanitary facilities can be found in the basement including antibacterial hand washing facilities.

HOTEL ROOM:

- Every hotel room is thoroughly cleaned and disinfected after a guest's departure. This applies in particular to all surfaces such as door handles, window handles, fittings as well as the entire sanitary area.

RESTAURANT:

- We keep a safe distance between tables.
- Provision of disinfection dispensers at the entrances and exits.
- After each change of guests, disinfection of tables, change of table linen, as well as of objects used, e.g. salt & pepper mills, menus and so on.
- For buffets, we are happy to offer you the option of an a la carte service. Please contact us if you prefer this.

WHAT WE WOULD LIKE TO ASK OF YOU:

- If you have been in contact with persons with Covid-19 in the last 14 days or have been in contact with persons with non-specific general symptoms or respiratory symptoms of any severity, we kindly ask you to postpone your visit to our hotel / restaurant to a later date due to official orders and in order to contain Covid-19.
- If any symptoms develop during your stay in the hotel / restaurant, we would kindly ask you to leave.
- If possible, please use contactless payment.
- Please keep a safe distance and wear a mouth and nose mask when entering and walking through the public areas. Wearing the mouth and nose mask is not necessary at the table.
- Sitting without maintaining the minimum distance of 2m is only permitted for persons for whom the general contact restriction doesn't apply due to their relationship to each other (e.g. persons of a household).
- Our staff are required to keep their distance and avoid direct contact (e.g. shaking hands). Please do not take this as a sign of unfriendliness, but see it as an appreciation of your health.

We are doing our best to continue to offer you the personal service you are accustomed to, albeit the legally prescribed distance and requirements.

We wish you a nice and relaxed stay with us at Formarin!

FAMILY WILHELM BISCHOF